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ARM Supplies Ltd.

March 1, 2021

General sales terms and conditions are applied to all sales activities

Stockist Rebate:	Contact us to enroll with our annual stockist rebate program.
Project Discount:	Special protection discount will apply for large projects precoordinated with us in writing.
Quantity discount:	Additional discount for large orders to compensate towards your shipping cost.
Prices:	Displayed Canadian dollar currency and is subjected to change without prior notice. Net, exclusive of all applicable taxes and delivery expense.
Offer Validity:	Quotation can be obtained from your wholesaler and are valid only for 7 days from issuance date, subjected to final approval, orders are not binding.
Purchase Order:	Send your orders to the above e-mail or Fax. Purchase orders are not binding ARM supplies for delivery, alternative products and back orders applies.
Delivery:	Delivery is final once the goods are handed over to the transit truck or customer. All risks not limited to lost or damaged shall pass to the buyer responsibility when delivered. All our deliveries are on collect basis, the buyer will take the responsibility to deliver to site, our delivery terms are EX-Warehouse, buyer to provide shipping details on the PO.
Payment:	All invoices shall be due for payment on the terms previously agreed with the buyer.
Packaging:	Manufacturers have the right to change packaging of goods without prior notice. Additional charges apply for any special labelling or packaging required by the buyer. We pack each individual shipment in the best possible way to make it suitable for transit.
Availability:	All products offered are subjected to prior sale, alternative sizes to be provided at its price list. Lead time for in-stock items 24-72 hours, while for out-of-stock items lead time can range between 2-4 months.
Selling prices:	Minimum Contractor Selling Prices (MCSP) is indicated in the price list to protect your interest. When there is a need to secure a job against a rival product, we will support all quotes if contacted in advance and with proper competitive information.
Returns:	25% restocking, administration and lost opportunity fees will apply. All returns have to be preapproved by ARM Supplies, and registered by RGA. Final approval is subject to the inspection. All returns have to be delivered prepaid to ARM Supplies warehouse, and has to be returned in its original packaging unopened, free from dirt, dust, dent and scratches, in original, resalable conditions.
Warranty:	All warranty has to be preapproved by manufacturer for inspection, registered by RGA, following the manufacturer warranty terms and conditions.
Minimum order:	25 Dollar administration surcharge on purchase orders value less than 200 dollars unless agreed otherwise.
Exceptions:	Can be made only when it is in writing for specific reasonably justified reason, for case by case.